A message from TEXAS A&M UNIVERSITY-SAN ANTONIO

TO: TAMU-SA Faculty, Staff and Students

FM: TAMU-SA Police

RE: TIMELY WARNING NOTIFICATION – Possible Phone Phishing Scam

Campus crime alerts and timely warnings to the community to comply with the Federal Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act (Clery Act). In compliance with the Timely Notice provisions of the federal Jeanne Clery Disclosure of Campus Security Policy and Campus Crime Statistics Act of 1998, the University Police Department is giving notice of possible Phishing Scam that has been brought to our attention.

On Thursday, February 27, 2014 several members of TAMU-SA Community have reported a potential phone phishing attempt to gather personal information stating their MasterCard has been locked. ITS is encouraging employees not to press “1” or proceed with the call. Please notify the ITS Help Desk at ext. 210-784-4357 if you receive this type of message.

How to prevent being a victim:

- You can call your credit card company to confirm if they are trying to contact you
- Do not provide them with user name or passwords to your banking accounts
- Do not provide your Social Security Number
- Other scam information can be found here

What should you do if you believe you have been a victim of Phishing Scam/Identify Theft

- Initiate a 90 fraud alert through any of the three major credit companies (Equifax, Transunion, or Experian).
- Contact your bank and/or credit card companies and inform them of the possible breach – they will be able to provide you with more exact guidance.
Thank you,

TAMU-SA Police

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The safety of our community does not have borders. It is the goal of every law enforcement agency to protect the citizens that we serve. Be the eyes and ears of your police department. When you see suspicious activity contact the TAMU-SA PD at (210) 784-1900; the San Antonio Police Department at (210) 207-7273; or the Bexar County Sheriff's Office at (210) 335-6000. Together we can make a difference in our community. Please contact the TAMUSA Police Department if you have any other additional information regarding this incident.

This e-mail has been sent to you by TEXAS A&M UNIVERSITY-SAN ANTONIO as part of our alert notification system. To learn more about the system or if you do not wish to receive further notifications, please visit http://www.tamusa.tamus.edu. Thank you